

Thank you for the BSL videos sharing information about the BSL 999 access.

So very important to the deaf community to break down the barrier to access emergency services.

Very important that it's a smooth "touch of a button" contact method just as the simplified 999 phone number - no registration, no downloading needed - this means absolutely anybody in the deaf community can use it, from older generations to the limited English language.

We are deaf parents to deaf children, could go forever about the anxiety and risks for us and the deaf community.

Many thanks,

Michelle