

Firstly, can I inform you that I am a screen reader user (because of blindness), am aged over 50, am employed, wish to contribute to the consultation, and am in a hurry.

Apart from blindness, the above probably covers a huge number of our population. I mention this because blindness doesn't make me as different as some people think! Also, like the majority of the population, I don't really have the time to read documents ahead of survey completion.

Anyway, I am writing via email because I am having problems with the consultation. Here are the problems for your information. I don't wish to dwell on them nor do I seek a solution – I'm hopefully going to contribute to the consultation below, but in my own words if that's ok?

- The consultation is organised so that I have to read the accompanying documents in order to complete it;
- Some of the wording/phrasing used is not the simplest;
- The downloaded RTF document proved difficult to navigate/read with my screen reader (MAGic) – not sure if this was because you have made the document read-only, or because documents downloaded from the internet are protected;

Can I ask, assuming you are sighted, "Would you like some TV programmes, be they broadcast via traditional means or via on demand, to not have a picture?"

I'm hoping this gives you an idea of how important Audio Description is to someone who cannot see. And, consequently, as on demand services become more prevalent, the more excluded someone blind will become if such services are not inclusive.

But as well as wanting 100% of traditionally broadcast and on demand programmes to have Audio Description, I need an accessible way of finding out what's on TV with Audio Description (and without) and a standard way of getting to the programmes to be viewed.

If I have to learn a different piece of software entirely for BBC, ITV, channel 4 etc., then I probably won't put in the huge amount of effort required.