

I note that while work on nuisance calls. is referenced as ongoing in section 5.4 & 5.20 it does not appear in A1. Work plan for 2018/19

I have a concern that this work is in the long grass for internationally originating calls based on your previous publication

[Update on the ICO and Ofcom Joint Action Plan for tackling nuisance calls and messages](#)

https://www.ofcom.org.uk/_data/assets/pdf_file/0015/32163/jap_update.pdf

Although I do note an 04 July 2016 announcement

[Own-initiative investigation: Monitoring and enforcement of principles to reduce harm caused to consumers by silent and abandoned calls](#)

https://www.ofcom.org.uk/about-ofcom/latest/bulletins/competition-bulletins/open-cases/cw_905

What puzzles me is that Ofcom guidance on CLI use suggests that network providers should always know the network number and presumably should not be carrying the call if that it not present -

[Guidelines for the provision of Calling Line Identification Facilities and other related services over Electronic Communications Networks Version 2](#)

26 April 2007

<https://www.ofcom.org.uk/phones-telecoms-and-internet/information-for-industry/telecoms-industry-guidance/calling-line-identification>

Annex 1 - A guide to the use of Presentation Numbers

(iv) it is supported by an underlying network number.

So I wonder if the issue is that Ofcom requires further powers to enforce the guidance through the licence conditions of the UK carriers and whether this should not be present in the proposed work plan ?

Charles Meehan