

Good morning;

I bring up the following points in regards to the afore mentioned consultation, along with the points they are referenced to on the plan:

- Point 2.3 - Ofcom may support network investment, but not all properties in Cumbria, as I am on the end of the cabinet and the best I will get is 40 Meg due to 878m of copper in my connection and too far for G.Fast, the best value for money is FTTP and FTTC should not have been rolled out due to the fact it is not future proof and I am aware that Connecting Cumbria is paying £40,000 (yes that figure is not a typo) for power connections to DSLAMS and this is not value for money.
- 2.4 - Openreach are only doing half measures when it comes to investment as FTTC is not future proofing the network.
- 2.5 - 10 Meg is not enough on a 24+ Meg contract, it should be 30 Meg to ensure said contract is being met.
- 3.16 - 4G should be available everywhere first before even considering 5G, it has taken until now to get to a point where I can leave my phone on 4G without it continuously searching for a signal.
- 3.28- communications are not working for everyone (as addressed in the first point) my 40/10 is not fit for purpose and as previously stated no chance upgrading due to distance and the amount of copper and definitely FTTC is not fit for the future. BT Group PLC is also making a mockery of Ofcom and shows you have no teeth with them.
- 5.14 - Ofcom will monitor copper/fibre telecoms, the only one that seems to work is Virgin media technologies and Copper should be removed completely from the network outside, FTTP comes with a battery back up so that in the event of a power cut 999 can still be contacted meeting ALL legal obligations.
- 5.20 - nuisance calls seem to blight everyday life, at least 5 calls a day and despite blocking them on my mobile they keep changing numbers and the TPS is as much use as a chocolate fireguard in a tornado not to mention Ofcom's fines are a joke and the company should be fined their entire profit for that year for not complying with Ofcom rules!

Regards
Chris Barwise