

Title:

Forename:

Surname:

Representing:

Self

Organisation (if applicable):

Email:

What additional details do you want to keep confidential?:

Keep name confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Additional comments:

I have completely lost confidence in the charging structure for non-geographic telephone calls. I will dial an 03, 0500 or 0800 number, but NEVER any others. Thank goodness for www.saynoto0870.com! Ofcom have a huge challenge to re-educate telephone users and restore confidence.

Question 1: Do you agree with our proposed amendment to the note following Rule 2.16? If you do not agree with our proposed amendment, please explain why and suggest alternative wording if appropriate.:

Question 2: Do you agree that our proposed definition of CPRS within Section Nine of the Code is clear?:

Question 3: Do you agree with our proposed amendment to Rule 9.26? If you do not agree with our proposed amendment, please explain why and suggest alternative wording if appropriate.:

Question 4: Do you agree with our proposed amendment to Rule 9.30 and the following note? If you do not agree with our proposed amendment, please explain why and suggest alternative wording if appropriate.:

Question 5: Do you agree that our proposed definition of CPRS within Section Ten of the Code is clear?:

Question 6: Do you agree with our proposed amendment rule 10.10? If you do not agree with our proposed note, please explain why and suggest alternative wording if appropriate. :

Question 7: Do you agree with our proposal to introduce a note following rule 10.10? If you do not agree with our proposed note, please explain why and suggest alternative wording if appropriate.: