

27 August 2015

Royal Mail Group
100 Victoria Embankment
London
EC4Y 0HQ

Carmen To
Consumer Affairs
Riverside House
2a Southwark Bridge Road
London
SE1 9HA

Tel: 020 7449 8116
kyran.hanks@royalmail.com

Dear Carmen,

RE: Saturday 26 December

Royal Mail notes Ofcom's consultation "An exception to Royal Mail's universal service obligation: no requirement for deliveries and collections when 26 December falls on a Saturday".

We agree that there should be an exception to the Universal Service on 26 December when this date falls on a Saturday, beginning with 26 December 2015. We agree with the approach proposed by Ofcom in the consultation.

We would like to thank Ofcom for its input into this process.

Yours sincerely,

Kyran Hanks
Director of Regulation and Competition Policy