

**Question 1: Do you agree that there should be an exception to the universal service (i.e. no deliveries or collections) on 26 December when this date falls on a Saturday, beginning with 26 December 2015? Please explain your answer.:**

No. It is bad enough to lose two day's deliveries and collections in addition to the usual Sunday suspension of services. To lose the Saturday 26th December services will mean four consecutive day's loss which is over half a week and totally unreasonable and unacceptable. These bank holiday disruptions have no place in modern Britain. The claim that there would be no post in the system does not accord with my experience with the first delivery after suspension of services producing as much if not more items than normal. Many people will shop online over Christmas yet sellers will have to wait four days before they can post goods under this misguided idea which should be given short shrift.