

Liable operators who contribute towards Ofcom fees and/or CAB fees

Ofcom has committed to publishing a list of the names of relevant postal operators who contribute towards our administrative charges for post and/or contribute to Citizens Advice, Consumer Scotland and Consumer Council for Northern Ireland consumer advocacy fees for post. The names of relevant postal operators are set out below in two separate lists.

We update these lists annually in line with standard practice for the other funding mechanisms we operate (e.g. our [administrative charges for network and service providers](#)).

This approach provides transparency for stakeholders and consumers, and follows the same approach we take in relation to the recovery of our telecoms administrative charges.

All names are listed in alphabetical order.

Ofcom's administrative fees for post ('Ofcom fees')

The following postal operators were billed for Ofcom's administrative charges for post in the charging year 2024/25:

- Citipost
- International Distributions Services (formerly Royal Mail Group)
- Postal Choices (trading as OnePost)
- The Delivery Group (formerly Secured Express)
- UK Mail
- Whistl

The rationale and mechanism for the contributions of postal operators to Ofcom's work on post can be found in our statement of [March 2018](#). Fees are based on the assessment year 2023/24.

Citizens Advice, Consumer Scotland and Consumer Council for Northern Ireland consumer advocacy fees for post ('CAB fees')

The following postal operators were billed for CAB fees for post in the charging year 2024/25:

- Amazon Logistics
- DHL
- DPD
- Evri (formerly Hermes)
- International Distributions Services (including Parcelforce, formerly Royal Mail Group)
- Yodel

The rationale and mechanism for the contributions of postal operators to Ofcom's work on post can be found in our statements of [January 2019](#) and [October 2021](#). Fees are based on the assessment year 2022/23.