

Reference: 01935346

Information Requests
information.requests@ofcom.org.uk

20 January 2025

Freedom of Information request: Right to know request

Thank you for your request for information concerning the Final Direction Notice granted to Fusion Fibre Group.

Your request received was received on 19 December 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”)

Your request & our response

I am writing to make a Freedom of Information request to obtain a copy of the Final Direction Notice dated 2nd October 2020, that was granted to Fusion Fibre Group along with any associated documentation.

We can confirm that we do hold this information.

Attached is a copy of the final Direction dated 4 October 2020, which applies Code powers to Factco Ltd, under section 106(3) of the Communications Act 2003. Factco Ltd, the former registered name, of Fusion Fibre Group Ltd. The Consultation and Final Direction can also be found on our website (please note that the Consultation and Decision refer to Facto Ltd.).¹ We have updated our register of persons with powers under the Electronic Communications Code, to reflect this name change.²

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

¹ [Proposal to apply Code powers to Factco Ltd - Ofcom](#)

² [Register of persons with powers under the Electronic Communications Code - Ofcom](#)

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).