

Reference: 1969141

Information Requests
information.requests@ofcom.org.uk

28 March 2025

Freedom of Information request: Right to know request

Thank you for your request for information about Ofcom's Enforcement Programme launched on 3 March 2025.

We received this request on 5 March 2025, and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request and our response

Please could Ofcom supply, in relation to its Enforcement Programme launched 3 March (<https://www.ofcom.org.uk/online-safety/illegal-and-harmful-content/enforcement-programme-to-monitor-if-services-meet-their-illegal-content-risk-assessment-and-record-keeping-duties-under-the-online-safety-act-2023/>)

(a) the number of companies/organisations contacted

As of 10 March 2025, 39 providers have been contacted.

(b) the number of specific services to which the programme relates (including, where a provider has been contacted seeking records for multiple service, all such services)

As of 10 March 2025, 70 services have been contacted.

(c) details of how Ofcom selected services and/or providers to be part of this Programme, including any criteria applied related to size, service type or specific risk factors identified by Ofcom.

Services were selected by reference to the criteria set out in the priority framework contained within our Enforcement Guidance, which is available on our [website](#).

(d) confirmation of whether all such notices have now been sent to the relevant providers selected

Notices have been sent to those providers who are currently selected to be part of the programme of enforcement. However, this is an ongoing programme of work and this does not preclude Ofcom from sending further notices going forward.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).