

Reference: 01973810

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

27 March 2025

## Freedom of Information request: Right to know request

Thank you for your request for information about Communications Consumer Panel - contact with the tobacco industry.

We received this request on 14 March 2025 and we have considered your request under the Freedom of Information Act 2000.

### Your request

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*Please provide a list of any and all contact your organisation and/or staff have had with British American Tobacco, Imperial Brands, Japan Tobacco International, Philip Morris International, as well as any other domestic or transnational tobacco companies or anyone representing the tobacco industry including subsidiaries of tobacco industry.*

*I would like this information for the period from 23 April 2023- 10 March 2025*

*Contact would primarily include attending or arranging meetings or functions, and responding to correspondence or phone calls.*

*Please break down the information by:*

- \* Tobacco company or representative's name*
- \* Date of contact(s)*
- \* Type of contact (meeting, email, letter, phone call, text/app message or video call, e-card or any other form of electronic communication)*
- \* Place of contact, if relevant*
- \* Purpose of contact*
- \* Outcome of contact, including if no action taken*

### Our response

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The tobacco industry is not within Ofcom's remit. Therefore, we do not hold the information you have requested.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

**Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).