

Reference: 01953468

Information Requests
information.requests@ofcom.org.uk

25 February 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information about landline telephone numbers.

We received this request on 6 February 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request

- 1. The total number of active landline telephone numbers in the UK.*
- 2. A breakdown of landline numbers by geographic postcode.*
- 3. If available, any data indicating the number of residential vs. business landline numbers.*
- 4. If some of this information is exempt or cannot be provided in the requested format, I would appreciate any aggregated or alternative data you can supply.*

Our response

We do not hold this information.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner’s Office](#).