

Reference: 01943938

Information Requests
information.requests@ofcom.org.uk

7 February 2025

Freedom of Information request: Right to know request

Thank you for your request for information concerning ICT's spending and departments.

We received this request on 13 January 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request & our response

I am keen to understand how Tax payers money is being used on IT within your organisation, and who is responsible for the spends and departments.

You may find it useful to know that Ofcom is not funded by the taxpayer. For further information, please see the following article on our website: [How is Ofcom funded?](#)

Could you please advise what your IT budget looks like for the coming Financial year and who would be responsible for each of the below key IT roles?

Position

Name

Email

Phone Number

Regarding Ofcom's IT budget for the year, this is still in progress and subject to governance. You may wish to refer to our [Annual Report and Accounts \(April 2023 to 31 March 2024\)](#) which outlines this at a high level for the period of April 2023 to March 2024, to give you an idea.

We are unable to provide individual names as we consider that this information is exempt from disclosure under Section 40(2) of the FOI Act, which states that personal information about persons other than the requester is exempt where, among other things, its disclosure would contravene any of the data protection principles in the UK General Data Protection Regulation and the Data Protection Act 2018. Section 40 is an absolute exemption under the FOI Act and does not require a public interest test.

Please note that Ofcom uses team email addresses for external contact, rather than individuals. For any relevant teams who have a group email address, we have provided the email addresses below. Teams do not have team phone numbers so please refer to our [website](#) for Ofcom's switchboard telephone number.

IT Procurement Manager

The Commercial team, responsible for all procurement matters, can be contacted at:
Procurement@ofcom.org.uk

Commercial Manager

The Commercial team can be contacted at: Procurement@ofcom.org.uk

Director IT

&

Head of IT

Ofcom's IT team does not have an email address for external contact.

Cyber Security Manager

Ofcom's Cyber Security responsibilities fall under the jurisdiction of the IT team.

Sustainability Manager

Ofcom does not have a sustainability team, but we do have roles which include environmental sustainability functions.

Ofcom's Senior Management Team can be found [here](#).

You may find general information about supplying Ofcom and tendering opportunities on this webpage: [Supplying Ofcom](#)

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).