

Reference: 1947390

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

21 February 2025

## Freedom of Information request: Right to know request

Thank you for your request for information about fines on social media companies.

We received this request on 24 January 2025 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request

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*In accordance with the Freedom of Information Act, could you provide me with the following information:*

- 1. Per month from December 2023 to December 2024 inclusive, how many violations of the Online Safety Act's requirements on harmful content by a) X (formerly Twitter); b) Facebook; c) Instagram; d) TikTok; and e) Snapchat did Ofcom record?*
- 2. Per month from December 2023 to December 2024 inclusive, how many fines did Ofcom levy on a) X (formerly Twitter); b) Facebook; c) Instagram; d) TikTok; and e) Snapchat, for violating the Online Safety Act's requirements on harmful content?*
- 3. What was the financial value of each fine; or, if complying with this request exceeds the appropriate cost limit (section 12), how much in pounds did Ofcom receive in fines from a) X (formerly Twitter); b) Facebook; c) Instagram; d) TikTok; and e) Snapchat, for violating the Online Safety Act's requirements on harmful content, per month from December 2023 to December 2024 inclusive?*

### Our response

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We have investigated your request, and we can confirm we do not hold this information as the regime does not come into force until 17 March 2025 when the Illegal Harms codes complete the requisite Parliamentary process: <https://www.ofcom.org.uk/online-safety/illegal-and-harmful-content/statement-protecting-people-from-illegal-harms-online/>.

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### **Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### **Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).