

Reference: 01848090

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

25 July 2024

## Freedom of Information request: Right to know request

Thank you for your request for information about the outcome of a review of inflation-linked telecoms price rises.

We received this request on 5 July 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request

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*“In December 2023, Ofcom announced a review of inflation-linked telecoms price rises, and said that they planned to publish their final decision in spring 2024.*

*\* Spring has come and gone, so has Ofcom made its final decision?*

*\* If so, where has the decision been published?*

*\* If not, when do you now expect to reach a decision?”*

### Our response

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We published our statement on inflation-linked price rises for telecoms services on 19 July 2024. The full statement is available on our [website](#).

While we said in our December consultation that we would publish our decision in spring 2024, to ensure Ofcom’s independence and impartiality is not called into question, our default position is that we will not publish documents while the Houses of Parliament are not sitting, unless there is a clear case to do so. Therefore we have published our final decision after the start of the new Parliament.

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

[Request an internal review](#)

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).