

Reference: 01759801

Information Requests
information.requests@ofcom.org.uk

12 January 2024

Freedom of Information request: Right to know request

Thank you for your request for information concerning U105 Newsreader complaints. This request was received on 8 January 2024 and we have considered it under the Freedom of Information Act 2000 (the "FOI Act").

Your request

All information within reason regarding a complaint made against me in the course of my duties as a newsreader for Northern Irish radio station U105. Specifically but not limited to the complaint, ie. the nature of the complaint, the transcript of the correspondence and the status of any subsequent investigation.

Our response

By way of background, Ofcom assesses every complaint it receives. Based on an initial assessment of the complaint and a consideration of the related content, Ofcom will consider whether there may have been a breach of the Broadcasting Code (or other Ofcom codes or licence conditions). In cases where Ofcom considers there may have been a breach, it will launch an investigation. The possible outcomes of an investigation are that we judge an issue is in breach, resolved or not in breach of our rules.

Ofcom's [Broadcast and On Demand Bulletin](#) (the "Bulletin"), published every fortnight on our website, includes decisions about the complaints we have considered for TV, radio and on demand services. The Bulletin covers a range of cases, including those which Ofcom has escalated for full investigation, and those which, after careful assessment, Ofcom has decided not to pursue because they did not raise issues warranting investigation.

We have reviewed our complaints database, which captures complaints from 2014 onwards, for all complaints related to U105, and can confirm that we do not hold any that refer to yourself.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF