

Reference: 01761322

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

24 January 2024

### Freedom of Information request: Right to know request

Thank you for your request for information concerning prefix code 1454. This request was received on 8 January 2024 and we have considered it under the Freedom of Information Act 2000 (the “FOI Act”).

### Your request

*“Can you please tell me which company the prefix code 1454 belonged to?”*

*It was the type code you picked up you BT landline and dialled 1454 and then the full number of the person you wanted to call.*

*That in full with area code e.g. 1454 01245 472372*

*the 1454 meant the call was billed to the 1454 provider not your landline provider e.g. BT.”*

### Our response

You have requested information about the Indirect Access Code 1454. This was allocated to a telecoms company called New Call Telecom Limited in December 2012.

I hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

### Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all

such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF