

Reference: 01764209

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

26 January 2024

## Freedom of Information request: Right to know request

Thank you for your request for information concerning complaints made about the station U105. This request was received on 12 January 2024 and we have considered it under the Freedom of Information Act 2000 (the “FOI Act”).

### Your request

*Would you mind checking for me if there were any complaints made about the station [U105] in the time period 11/11/23 - 15/11/23.*

### Our response

We have searched our records and can confirm that we have one complaint concerning the station U105 between 11 and 15 November 2023, relating to a news broadcast on 11 November 2023.

We can confirm that after careful assessment, we did not consider the material raised issues warranting investigation under Ofcom’s Broadcasting Code. In accordance with our procedures, that decision was published in the standards section for complaints assessed and not pursued on our website, in bulletin issue 488 on 18 December 2023 as follows:

## **Ofcom** Broadcast and On Demand Bulletin Standards complaints assessed, not pursued

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Here is a table of complaints that, after careful assessment, Ofcom has decided not to pursue because they did not raise issues warranting investigation. To sort the complaints, click on the header you'd like to sort by.

Service	Programme	Transmission Date	Issue	Complaints
U105	News	11 November 2023	Due impartiality/bias	1

Please note that exemptions under the FOI Act may apply to more details about the complaint.

If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) quoting the reference number above in any future communications.

Yours sincerely

Information Requests

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If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

#### **Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF