

Reference: 01772833

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

28 February 2024

## Freedom of Information request: Right to know request

Thank you for your request for information about postal services review - money spent.

We received this request on 31 January 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

### Your request

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*"Please find attached a copy of the response to the extremely biased proposals to interfere in a Private Company in the simaler way that Ofcom did covertly to destroy the Public Telephone system in the way that is quietly removing the 112/999 system over the whole country decimating the Public Phone service. It is a pity that Ofcom do not dare to tackle the BBC and remove the TV Poll Tax that funds both the the FATCAT pensions and Ofcom and curb the grossly obscene salaries at the BBC and prefer to remove Postal Services to suit both the Government and the Royal Mail Board as easy meat. Under the Freedom of Information Act how much money has Ofcom spent on this project so far."*

### Our response

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Thank you for your response to our Call for Input on '[The future of the universal postal service](#)'.

We can confirm that Ofcom has spent £758,512 on this project so far. This includes both staff costs and spending on market research.

By way of background, Ofcom is funded by fees paid to Ofcom by the companies we regulate. Please see page 118 of our [annual report](#) for further details on Ofcom's income.

I hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

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#### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).