

Reference: 01768929

Information Requests
information.requests@ofcom.org.uk

19 February 2024

Freedom of Information request: Right to know request

Thank you for your request for information about Ofcom's Energy Management System.

We received this request on 22 January 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request & our response

****Gas and Electricity Contracts: ****

1. Energy Provider
2. Annual Spend for each provider for the past 3 financial years.
3. Contract Duration (Including any extensions)
4. Contract start date
5. Contract Expiry Date
6. Contract Review Dates
7. Contact details of the person responsible, including job title
8. Total Consumption of Gas, please provide me with the latest figure in cubic metres.
9. Total Consumption of Electricity (NHH), please provide me with latest figure in kWh for the past 3 financial years.
10. Total Consumption of Electricity (HH), please provide me with latest figure in kWh for the past 3 financial years.
11. Contact details of the person responsible, including job title at the very least

Energy Management System Provider

1. Annual Spend
2. Contract Duration (Including any extensions)
3. Contract Expiry Date
4. Contract start date
5. Contract Review Date
6. Contract Description – A description of the services provided.

7. Brand of the software

8. Total number of meter points for electricity:

a. Non-Half Hourly (NHH) meter points

b. Half Hourly (HH) meter points

9. Total number of Gas meter points

10. Total number of meter points for specialist gases and liquids

11. Contact details of the person responsible, including job title

Our response

Energy Provider – see table on page 2	
2. Annual Spend for each provider for the past 3 financial years.	Please see table
3. Contract Duration (Including any extensions)	1 year
4. Contract start date	01/04/2023
5. Contract Expiry Date	31/03/2024
6. Contract Review Dates	Various
7. Contact details of the person responsible, including job title	Facilities Co-ordinator facilities.helpdesk@ofcom.org.uk
8. Total Consumption of Gas, please provide me with the latest figure in cubic metres.	Please see table
9. Total Consumption of Electricity (NHH), please provide me with latest figure in kWh for the past 3 financial years.	Please see table 2023 data - April to December
10. Total Consumption of Electricity (HH), please provide me with latest figure in kWh for the past 3 financial years.	Please see table 2023 data - April to December
11. Contact details of the person responsible, including job title at the very least	Facilities Co-ordinator facilities.helpdesk@ofcom.org.uk

Energy Management System Provider**	
1. Annual Spend	£0
2. Contract Duration (Including any extensions)	3 years
3. Contract Expiry Date	31/03/2027
4. Contract start date	01/04/2024
5. Contract Review Date	Various
6. Contract Description – A description of the services provided.	Online portal of energy data
7. Brand of the software	Mitie
8. Total number of meter points for electricity:	21
a. Non-Half Hourly (NHH) meter points	4
b. Half Hourly (HH) meter points	6
9. Total number of Gas meter points	4
10. Total number of meter points for specialist gases and liquids	0
11. Contact details of the person responsible, including job title	Facilities Co-ordinator facilities.helpdesk@ofcom.org.uk

Utility Spend				
Utility	Supplier	2021-22	2022-23	2023-24*
Electricity HH	EDF Energy - Electricity	£67,284.64	£157,654.44	£102,462.82
Electricity NHH	EDF Energy - Electricity	£5,540.70	£12,922.18	£9,395.96
Utility Volumes - kWh				
Utility	Supplier	2021-22	2022-23	2023-24*
Electricity HH	EDF Energy - Electricity	409,687	395,950	253,922
Electricity NHH	EDF Energy - Electricity	29,372	28,326	19,956

Utility Spend				
Utility	Supplier	2021	2022	2023
Natural Gas	Scottish & Southern - Gas	£2,704	£5,227	£8,560
Natural Gas Ireland	Airtricity Gas	£223	£678	£891
Utility Volumes - kWh - 2023				
Natural Gas	Scottish & Southern - Gas	53,371		
Natural Gas Ireland	Airtricity Gas	11,420		

Please note that Ofcom is not directly responsible for electricity and gas contracts at all sites. There are a number of sites where utilities are paid direct to landlord/managing agents via their preferred supplier/and or service charge.

*The financial year for electricity spend for 2023/24 covers April 2023 – Dec 2023.

** This is the first year that Ofcom will be using an Energy Management System Provider.

Please also note that for gas, the utility volumes are shown in kWh as these are not held in cubic metres.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).