

Reference: 01772984

Information Requests
information.requests@ofcom.org.uk

14/02/2024

Freedom of Information request: Right to know request

Thank you for your request for information about 5G data coverage information.

We received this request on 30 January 2024 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"Whilst using the coverage checker I wondered if it is possible to provide the 5G data coverage in a geographic such as a shapefile/geotiff etc.? It is open data and covered in the Connected Nations Report so hopefully granting access to the layers will be possible."

Our response

We have investigated your request and we do not hold this information in the shapefile or geotiff format. Our data is processed by a third party that creates the maps that are available on our website.

Much of the underlying data can be obtained via our API that allows access to Connected Nations address-level broadband and mobile data (available per address, not in bulk), subject to certain restrictions on the extent to which data can be accessed and the purpose(s) of use. Information about our broadband and mobile coverage checker and the API is available on our [website](#). Users will have to sign up on our API [portal](#) to access the fixed broadband and mobile data, and must accept the associated terms and conditions of use on application.

We have made much of the information which underpins our Connected Nations infrastructure reports available to download on our [website](#); this includes fixed broadband coverage by postcode.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).