

Reference:

Information Requests
information.requests@ofcom.org.uk

9 December 2024

Freedom of Information request: Right to know request

Thank you for your request for information about contracts and suppliers.

We received this request on 19 November 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

Your request and our response

1. Please could you confirm the name of the supplier and the name of the solution used for HR and/or Payroll at Ofcom.

Workday Ltd.

2. Could you confirm when the current contracts for HR and Payroll are ending.

August 2025 with options to extend to for 12 months.

3. Does Ofcom intend to procure for replacement solutions in 2025 or 2026.

The decision to reprocure a new contract with Workday or extend has not been made yet.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).