

Reference: 01667946

Information Requests
information.requests@ofcom.org.uk

27 September 2023

Freedom of Information request: Right to know request

Thank you for your request for information concerning the underlying data behind the fixed broadband checker. This request was received on 6 September 2023 and we have considered it under the Freedom of Information Act 2000 (the “FOI Act”).

Your request

Please can you supply the underlying data behind checker.ofcom.org.uk for fixed broadband?

Specifically I am looking for a list of UPRNs and the speeds available from each providers including the technology for each. Basically what you show on the website.

Our response

While we hold such data, we consider this information is exempt from disclosure under section 44 of the FOI Act. Section 44 exempts the disclosure of information which is prohibited by another enactment. In this case the other enactment is section 393(1) of the Communications Act 2003 (the Act), which prohibits the disclosure of information which relates to a business and has been obtained in the exercise of Ofcom’s functions, including information obtained in preparation and publication of infrastructure reports, unless Ofcom has the consent of the business or one of the statutory gateways for disclosure in section 393(2) of the Act is engaged, neither of which is engaged here. Section 44 is an absolute exemption under the FOI Act and does not require a public interest test.

We do have an API that allows access to Connected Nations address-level broadband and mobile data (available per address, not in bulk), subject to certain restrictions on the extent to which data can be accessed and the purpose(s) of use. Information about our broadband and mobile coverage checker and the API is available on our [website](#). Users will have to sign up on our API [portal](#) to access the fixed broadband and mobile data, and must accept the associated terms and conditions of use on application.

We have made much of the information which underpins our Connected Nations infrastructure reports available to download on our [website](#); this includes fixed broadband coverage by postcode.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF