

Reference: 01706359

Information Requests
information.requests@ofcom.org.uk

23 November 2023

Freedom of Information request: Right to know request

Thank you for your request concerning Ofcom's privacy policy for personal information included in published licence information. Your request was received on 26 October 2023 and we have considered it under the Freedom of Information Act 2000 ('the FOI Act').

Your request

I notice that you provide some information about radio licences both regularly published and on request. I also notice that some licencees are natural persons rather than bodies corporate.

My understanding of privacy and information law is that personally identifiable information would not normally be published or released. Please provide your policy documents that justify the release of this personal information.

Our response

Ofcom's General Privacy Statement can be found [here](#) on our website. The General Privacy Statement sets out information about the way in which Ofcom will collect, process and store personal data, how long we keep it for, rights in connection with that data, and the people with whom we may need to share it. You may in particular find it helpful to review the section which sets out how Ofcom may use personal data.

In addition, you may also find it helpful to view our policy on the release of information relating to radio spectrum under the Environmental Information Regulations 2004 ('EIR') which you can find [here](#) on our website. This policy provides further information on this regime and how it applies to some information contained within Wireless Telegraphy Act 2006 licences issued by Ofcom.

If you have any further queries, then please send them to information.requests@ofcom.org.uk quoting the reference number above in any future communications.

Yours sincerely

Information Requests

If you are unhappy with the response you have received in relation to your request for information and/or consider that your request was refused without a reason valid under the law, you may ask for an internal review. If you ask us for an internal review of our decision, it will be subject to an independent review within Ofcom.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for responding to internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact information.requests@ofcom.org.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information about this, and the internal review process can be found on the Information Commissioner's Office [here](#). Alternatively, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF